on involvement was a necessary ingredient to ensuring that our move was completed in a timely and efficient manner. In addition to the critical move day logistics, Cheryl attended all of IOAA's meetings with OMS and we relied on her strong and productive relationship with them to ensure consistent and productive communication. Cheryl is the type of person who takes care of things before you even know they need to be taken care of and the IOAA Space Coordinator greatly relied on Cheryl throughout all of ORD's moves. She is an incredible asset to ORD and we are lucky to have her support. The IOAA is pleased to present you with this cash award in recognition of your excellent customer service, partnership, and team spirit.